

What is Shoutbomb?

Shoutbomb is the name of your library's new text messaging service. Notifications for holds and items that are about to become due will be sent through this service.

How is it different from the previous text messaging service?

Text messages will be received more reliably. It also offers keywords such as MYBOOKS (to see what you have checked out), HOLDS (to see the status of holds), RENEW (to renew an item that is soon to be due), and HELP (for help with the text messaging service).

How do I opt in or out?

As before, this can be done by logging into your account in the online catalog, under Preferences > Notifications.

Notify by Text by default when a hold is ready for pickup?

Default Mobile Carrier

T-Mobile (USA)

Note: carrier charges may apply

Default Mobile Number

Hint: use the full 10 digits of your phone #, no spaces, no dashes

Find out more by responding with **HELP** to any Shoutbomb text message, or by scanning the QR code below!

